Quality Policy

The management of K Maintenance Ltd t/a KML Decorators are dedicated to providing the highest possible standards of quality for its products and are dedicated to maintaining a Quality Management system which ensures that its products meet customer requirements within agreed parameters of Cost, Quality and Delivery. This is achieved by the use of Objectives to measure the conformance to the above criteria and use this information as drivers for Continuous Improvement throughout the Company.

The company defines Quality as the conformance of its products to established and documented requirements derived from Client needs, employee expertise and experience.

Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to be made and incorporated, which provide for continuous improvement.

K Maintenance Ltd is proud of its good reputation for responsible practises and dedicated Client care, which are a result of the company's ethical culture, skilled committed staff, and quality control over its services and products. It is the company's policy to seek to operate to these standards continuously and to implement and operate fully the ISO 9001 quality assurance standard through up and coming registrations.

Suppliers/ Subcontractors to the company will be actively encouraged to improve the quality and reliability of their services and products.

The company complies with all legislation relevant to its' particular industry sector together with the Health and Safety at Work Act 1974.

K Maintenance Ltd has identified the need to pursue responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

It is the company's belief that, in applying these standards, policies and procedures it will be able to operate to the requirements of its Clients and industry accordingly.

Signed on Behalf of the Company:……   ……………..
                                                              (Director)

Simon Knowles- Director

Date: …22/01/2024………